

**Annexure 'C' - (Minimum Eligibility Criteria)**

Following format has to be filled by the Bidder and has to be submitted along with Technical Bid and relevant documentary proof. This documentary proof should justify the claims made in the EOI response.

Bidders will submit index page of the supporting documents while submitting response.

Sl. No.	Technical Qualification Criteria	Break up of Parameters	Please mention the following in the space provided in the next column	Documents required
1.	Relevant experience of executing integrated software project(s) (Project Design and implementation) involving complex business processes, rule engine & workflows or have worked for application development projects of similar nature in the last 5 years ( min. 2 projects)		No. of projects	Completion certificates from the client; OR Work order + Self certificate of ongoing project (Certified by the Authorised Signatory/ Chartered Accountant); OR Work order + Phase completion certificate from the client
2.	ISO certifications (ISO 27001 or ISO 20000 and CMMi Level 5 & above)	ISO 27001	Y / N	Copy of certificate
		ISO 20000	Y / N	Copy of certificate
		CMMi level 5	Y / N	Copy of certificate
3.	Number of qualified professionals on payroll of bidder holding BE/ B.Tech/ MCA/ M.Sc. (IT) degree and experience of working in the domain of Application development, web portal design/ development, AI and ML based applications including implementation of cloud solution, System Integration, Data Centre setup, project management and planning, system architecture design ( min. 500 employees)		No. of such personnel	Not required as self-certification has already been submitted at EoI Stage.

Sl. No.	Technical Qualification Criteria	Break up of Parameters	Please mention the following in the space provided in the next column	Documents required
4.	Experience of handling large integrated IT projects (>40 crores) for Government Clients (at State and National Level) in the last 5 financial years (central/state government / PSU.)		No. of projects	Completion certificates from the client; OR Work order + Self certificate of ongoing project (Certified by the Authorised Signatory/ Chartered Accountant); OR Work order + Phase completion certificate from the client
5.	Project Experience of implementing at least 2 projects involving development of a large software.		No. of projects	- do -
6.	Project Experience in emerging area of AI-ML (min. 2 projects).		No. of projects	- do -
7.	Relevant experience of application hosting and maintenance on cloud platform and providing support on Cloud Data Centre management (min. 2 projects)		No. of projects	- do -
8.	Submitted two write-ups each on points 4,5, and 6 of this Technical Criteria.		Y / N	- do -
9.	Has Delivery Centre in Kolkata with at least 500 technical employees		Y / N	Not required as self-certification has already been submitted at EoI Stage.

**Note:**

- Bidder response should be complete; Yes/No answer is not acceptable
- Documentary evidence must be furnished against each of the above criteria. All documents must be signed by the authorized signatory of the bidder. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted.
- Proposal of the bidders are liable to be rejected in case of incomplete information or wrong information or non-submission of documentary proof