

4.2. Qualification Criteria and their weightages

Minimum Qualification Criteria

- a) The bidder must be a Company registered under Companies Act, 1956/2013 or a partnership firm registered under LLP Act, 2008.
- b) The bidder should have been operating in the area of software development, implementation, IT consulting, procuring and providing IT infrastructure for last ten (10) years before date of submission of bid.
- c) The Bidder should have average annual turnover of INR 200 Crores from IT/ ITeS and other IT related services (excluding sale of hardware) in the last three financial years viz. 2020-21, 2019-20 and 2018-19 and should not have incurred loss in last three (03) financial years

Qualification Criteria for shortlisting

Sl. No.	Technical Qualification Criteria	Break up of Parameters	Weightage/ Score	Max. Score
A. Criteria about the organization – 75%				
1.	Relevant experience of executing integrated software project(s) (Project Design and implementation) involving complex business processes, rule engine & workflows or have worked for application development projects of similar nature in the last 5 years (min. 2 projects)	2 to 5 projects	5	15
		6 to 10 projects	10	
		> 10 projects	15	
2.	ISO certifications (ISO 27001 or ISO 20000 and CMMi Level 5 & above)	ISO 27001	2	10
		ISO 20000	2	
		CMMi level 5	6	
3.	Number of qualified professionals on payroll of bidder holding BE / B.Tech / MCA / M.Sc. (IT) degree and having experience of working in at least one of the following domains: (i) Application development, (ii) web portal design / development, (iii) AI and ML based applications, (iv) implementation of cloud solution, (v) System Integration, (vi) Data Centre setup, (vi) project management and planning, (vii) system	500 to 1000	5	10
		>1000 <=2000	7	
		> 2000	10	

	architecture design (min. 500 employees)			
4.	Experience of handling large integrated IT projects (>40 crores) for Government Clients (at State and National Level) in the last 5 financial years (central/state government / PSU*.)	2 to 5 projects	5	10
		6 to 7 projects	7	
		8 projects or more	10	
5	Project Experience of implementing at least 2 projects involving development of a large software.	2 projects	4	10
		3 to 4 projects	7	
		>=5 projects	10	
6.	Project Experience in emerging area of AI-ML (min. 2 projects).	2 projects	1	5
		3 - 5 Projects	3	
		>= 6 projects	5	
7	Relevant experience of application hosting and maintenance on cloud platform and providing support on Cloud Data Centre management (min. 2 projects)	2 projects	1	5
		3 - 5 Projects	3	
		>= 6 projects	5	
8	Two write-ups each on points 4,5, and 6 of this Technical Criteria.			5
9	Has Delivery Centre in Kolkata with at least 500 technical employees			5

**The term PSU also includes Nationalised Banks and Govt. Financial Institutions.*

C. Criteria about overall financial strength - 25%					
Sl. No.	Description	2018-19	2019-20	2020-21	Average (Mean)
1.	Turnover figures (in Rs. Crores)				
2.	Net profit figures (in Rs. Crores)				

The bidders are also required to submit a small write-up (within 200 words) on two **most relevant** projects each for points 4, 5 and 6 of Table A above:

Client Name	Cost of Project	Brief Description of Project (within 200 words for each project)

Minimum qualifying marks is 75%.

The bidders must disclose any conflict of interest that they know may impact objective performance and impartial advice for their services.

No legal documents such as certificates of incorporation of the firm, powers of attorney, financial statements, or translations of standard brochures is being requested at this stage of EoI; responses are to be made solely on the basis of self-declaration. However, in the next stage, during submission of tender documents in response to the RFP all supporting documents of the declarations made herein would be requested for and verified by DGCIS.